

Public Notice

July 30, 2007

Carlisle Outdoor Watering Ban

Dear Resident,

The existing water restriction in place in the community of Carlisle continues to work very well in assuring a reliable and safe supply of water for residents. Compliance with these restrictions has eliminated the need for enforcement in the community.

Unfortunately, we have experienced an equipment failure affecting the output from one of our wells. The well system is equipped with sensitive electrical equipment to protect the well and maintain good water pressure in the system. Over the weekend, the electrical equipment failed and the maintenance staff responded to correct the problem. At this time technical service has been requested from the equipment manufacturer and consultants, who designed the system. All possible efforts are being made to resolve the issue as quickly as possible. Failures of this kind do occasionally happen in the first operating year of newly designed facilities such as Carlisle's systems and we hope to have all of these bugs worked out by the end of the summer.

As a result of this occurrence we have to impose a complete outdoor water ban for the next three days, which means that all outdoor water use is banned and this ban will be enforced. We expect the system to be returned to normal operating conditions at the latest by **Thursday morning, August 2nd, 2007, at which time the ban will be automatically lifted at 7:00am.** We will then return to the current restriction which allows outdoor water use from 7am to 11am and from 7pm to 11pm every other day.

Any person **contravening this outdoor watering ban** is guilty of an offence and shall be charged under the provisions of this By-law. Residents will receive a warning on a first offence, an immediate \$365 fine for a second offence, and a maximum fine of up to \$5,000 for a third offence under the Provincial Offences Act. City of Hamilton By-law enforcement officers will be patrolling these areas to ensure compliance with the ban.

For more information, please contact Water and Wastewater Customer Service at 905-546-4426.

We apologize for any inconvenience and would like to thank you for your cooperation, patience and understanding.

Jim Harnum, C. Tech.
Senior Director
Water and Wastewater Division